

Stakeholder Engagement in Livelihood Restoration

Development Bank Half-Day : Joint ADB-IAIA
Special Symposium on Resettlement and
Livelihoods

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- Value and need for Stakeholder Engagement in general
- Importance of Stakeholder Engagement in the Livelihood Restoration Context – with supporting case studies.
- Lessons
- Q&A

Why stakeholder engagement?

- To build effective, constructive and responsive relationships between the client, its workers, local communities directly affected by the project and, where appropriate, other stakeholders for the successful management of a project's environmental and social impacts and issues.
- To provide means for feedback and problem solving.
- To improve the environmental and social performance and sustainability of projects.

When is stakeholder engagement required?

- When projects are likely to have adverse environmental and social impacts and issues on the local communities, workers and/or environment.
- To be effective, stakeholder engagement should be initiated at an early stage of the project cycle and carried out throughout the project life.



What is stakeholder engagement?

An ongoing process involving

- Stakeholder identification and analysis with special attention to vulnerable persons or groups.
- Stakeholder engagement planning.
- Disclosure of information.
- Consultation and participation.
- Feedback and problem solving.



What are the common challenges?

- Not perceived as a necessary component for project success.
- Not focused on project affected people.
- Not tailored to actual project needs.
- Not going beyond legal requirements and/or formal public meetings even when crucial for project success.
- Grievances not managed well.

Importance of Stakeholder Engagement in Livelihood Restoration

- To restore/improve livelihoods and/or compensate for loss of/access to assets, sustainably, it is important to :
- Build trust with affected people.
- Understand their lifestyle and way of life
- Be aware of their concerns.
- Get to know their aspirations.



Inadequate consultation and engagement (1)

Can lead to failure of sustainable resettlement and livelihood restoration - even with the best intentions.

Gazela Bridge, Serbia

- Bridge to be rehabilitated.
- 220 families to be relocated.
- Poor living conditions.
- Multiple stakeholders.



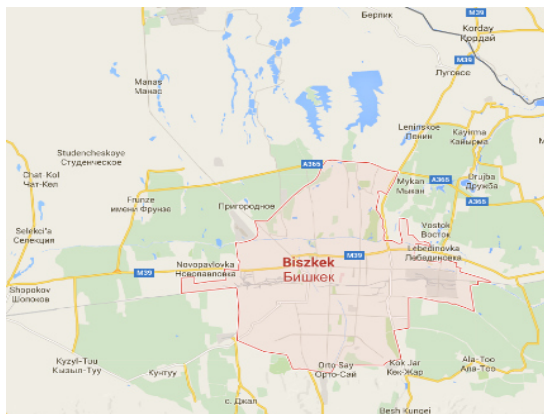
Inadequate consultation and engagement (2)

- Few PAPs with documentation (non-citizens) and living very different lives to majority of the population.
- Need to understand better both physical needs and concerns.
- Worked with government agencies to provide community development officers who met/spoke with them and developed relationships.
- Grievance procedures developed but mostly they preferred informal phone calls.
- Success – documentation, housing, education but offering jobs with regular hours was not an appropriate solution – and good SE would have told us that.



Bishkek Solid Waste

- Bishkek Solid Waste Management Project comprises a sovereign loan of EUR 11 million and a grant of EUR 11 million to the Kyrgyz Republic.
- On-lent to the City for the benefit of the municipal solid waste management company Tazalyk ('Tazalyk') and a Special Purpose Vehicle. The loan agreement was signed in 2013.



Bishkek Solid Waste (2)

The Waste Pickers

- Estimated PAPs ranged from 1000 to 200. After census and continual monitoring found 237 (32% women) ranging in age from 12 – 70 years of age.
- Some regular and some occasional. Peak month – February
- Majority no official residence in Bishkek



Eligibility and Entitlements

- All those working during an agreed period of time are eligible, provided they are willing to participate
- Three categories of PAPs
 - Those working more than 60 % of their time at dumpsite
 - Those spending between 20-60 percent of their time
 - Those spending less than 20 per cent of their time

- Training and access to employment : Access to employment/income generation programmes provided by City level institutions/UN agencies etc, at the new dumpsite, vocational training employment abroad etc.
- Assistance with obtaining personal documents.
- Assistance with access to social welfare, healthcare and education.

What Is Being Done?

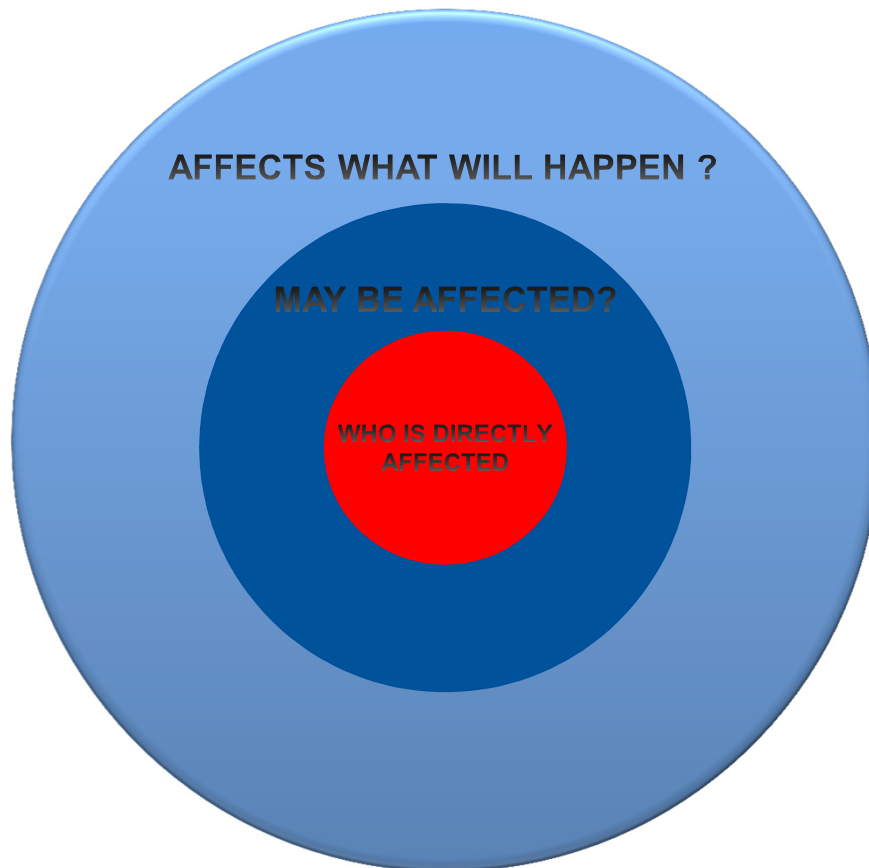
- Working Group Set Up.
- Social Engagement Mobile Unit.
- Frequent meetings (one-to-one and group).
- Additional Surveys and Focus Groups.



What Has been Achieved To Date?

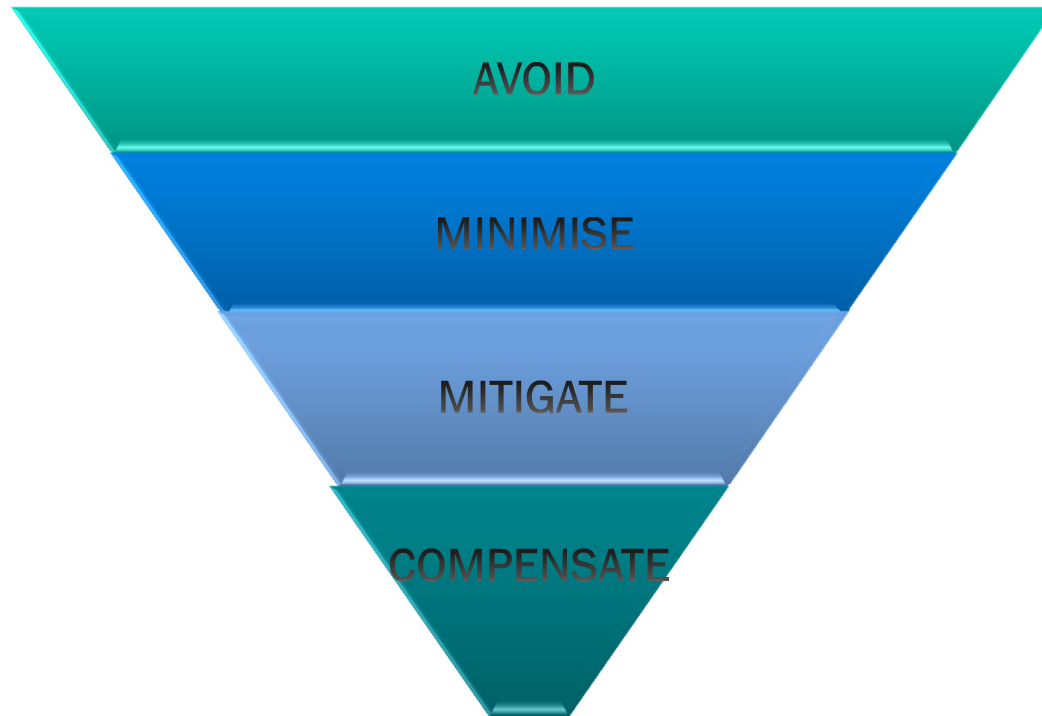
- Relationships established with company, municipality – regular meetings
- Support in obtaining documentation (birth certificates, Id cards etc).
- Sharing job vacancies from Municipal Labour department
- Understanding of aspirations and qualifications.
- Appropriate vocational training courses identified and attended.





- Management of expectations.
- Local power relations.
- Timing – don't leave it too late.
- Exclusion of 'opposition' or vulnerable groups.
- Failure to consider gender aspects.
- Language of information.
- Level and techniques for Stakeholder Engagement.

Questions





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Thank you!!

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